

TURNKEY™

INFORMATION TECHNOLOGY

When people think of IT and computer support for their network, they often think they need a full-time onsite department to ensure their network is maintained, robust, backed up, cloud enabled, redundant and up 24/7. They cringe when they have to call for technical support because it takes a long time for them to respond and even longer for them to fix the issue. Technicians use over your head jargon, over-complicate problems and can be impersonable during your interactions. Then come the exorbitant costs to build and support your network, replacing hardware and software, and the full-time IT department. People often feel frustrated and trapped with this traditional support system. ***It doesn't have to be this way.***

Helping 
Make Sense
of Technology

The TURNkey IT 'family' is full of people who truly enjoy working with people and solving their problems. We understand that our business is supporting people, more than it is supporting the systems they work on. We are patient, kind, and understanding with every issue that comes in to be resolved, knowing that it is the most important thing for that person at that point in time.

At TURNkey IT, we begin by listening to the needs of your business and your users, identifying the areas of pain and frustration. We inventory your entire network and let you know exactly what you have and relative ages of equipment and systems you have in place. Often times, people are surprised to discover their equipment is much older than they thought. We then take that information and design a system that works to meet the exacting specifications of the customer.

In short, we do what's best for the customer every time.

Once you are armed with this information, IT and computer support become less daunting and more feasible. What's more is that when new equipment is needed, we can design a plan that takes the cost of implementation and spread it out over the useful life of the equipment.

This is the TURNkey way and we understand that healthy, warrantied networks are simply better to use, making the cost of maintaining and supporting your network more reasonable.



Call us today!
866.928.8208